## **#MyVoice Relocation Theme Day: What are the top issues with the ReloCard?**

I honestly think that if the ReloCard was cancelled \*right now\* and a move back to DFT was implemented immediately, it would go a long way to not only restoring the trust members have with BGRS and DRBM, but would alleviate a great deal of stress and financial burden on members during one of the most stressful periods of a members career.

Speed up the process of the fund loading, if you are to continue the ReloCard. One member waited for over a week for Funds to be loaded, then over a week for his DFT to be actioned, and now a week later, his Vendor has still not been paid. The member paid for their services out of savings to prevent the house sale from falling through.

