#MyVoice Relocation Theme Day: What would be the best way to provide families with education re TPSPs?



This isn't a member issue, it's an issue of BGRS not informing TPSP of the change and it's the TPSP's who need the education, especially concerning the ReloCard and the new processes.

I've seen several lawyers offices posting that they were not informed of the changes, that they were not given any instructions on how to deal with the EFT forms

It would have helped if the TPSPs had been briefed of these changes, or at least given contact information. My realtor's Office Admin was on hold for over an hour to the call centre, and was then hung up on.

